



The Information Technology Services Division provides automated information management services and supports the Commission's computing infrastructure.

CORE RESPONSIBILITIES

Planning, Sourcing, Governance & Architecture/Software Development

- Provides ITS strategic planning; business relationship management; budget development & tracking; software development & governance.
- Manages & oversees the Tx Department of Information Resources (DIR) Data Services Contract (DCS).

IT Service Delivery:

- Provides support for RRC's network, personal computers, printers, application support, server & mainframe systems & helpdesk RRC staff support.
- Maintains Legacy & Existing Services for existing business & regulatory IT systems, reports & Geographic Information Systems.

Development of New Services

- Implements new & large business & regulatory IT systems, reports & Geographic Information Systems.

Security & Records Management

- Provides Computer Security.
- Maintains online records' resources.
- Ensures RRC's information resources including hardware, software & applications, are available & performing at optimal levels.
- Maintains RRC Central Records & files.
- Researches RRC records.
- Images RRC Records to place online.



PUBLIC DATA & RECORDS

- Online Research Queries.
- Public GIS Viewer (Map).
- Online filing of Required Regulatory Reports & Applications.



Contact Information

Central Records:
512-463-6882

General email:
records@rrc.texas.gov

Online Filing Access:
RROnline-Security@rrc.texas.gov

